

**MAURITIUS PUBLIC SERVICE**

**PUBLIC ADVERTISEMENT NO. 169 OF 2023**

**Vacancies for Post of Computer Support Officer/  
Senior Computer Support Officer (on roster)  
Ministry of Information Technology, Communication and Innovation  
(Central Information Systems Division)**

Applications are invited from qualified candidates who wish to be considered for appointment as Computer Support Officer/Senior Computer Support Officer (on roster) in the Central Information Systems Division of the Ministry of Information Technology, Communication and Innovation.

**II AGE LIMIT**

Candidates, unless already in the Service, should not have reached their **45<sup>th</sup>** birthday by the closing date for the submission of applications.

**III. QUALIFICATIONS**

Candidates should possess a Cambridge Higher School Certificate with a pass at “Principal Level” in Computer Science or passes in at least two subjects including Computer Science obtained on one certificate at the General Certificate of Education “Advanced Level” or an equivalent qualification acceptable to the Public Service Commission.

**NOTE**

In the absence of candidates possessing a pass at “Principal Level” in Computer Science at the Cambridge Higher School Certificate or passes in at least two subjects including Computer Science obtained on one certificate at the General Certificate of Education “Advanced Level”, consideration will be given to candidates who possess –

- (i) a Cambridge Higher School Certificate or passes in at least two subjects obtained on one certificate at the General Certificate of Education “Advanced Level”; and
- (ii) the “National Certificate in Information Technology Level 5” awarded by the Mauritius Institute of Training and Development

or

The “Certificate in IT Level 4” awarded by the British Computer Society (UK).

OR

Equivalent qualifications to (i) and (ii) above acceptable to the Public Service Commission.

**Note**

1. **The onus for the submission of equivalence of qualification (if applicable) from the relevant authorities (Higher Education Commission or Mauritius Qualifications Authority) rests on the candidates. Applications will not be considered in case of non-submission of Equivalence Certificate, by the closing date.**
2. Candidates may be required to take part in a written examination.
3. The Commission reserves the right:
  - (i) to convene **only** the best qualified candidates for interview; and
  - (ii) not to make any appointment following this advertisement.

**IV. DUTIES AND SALARY**

1. To assist the Computer Operations Controller (on roster) in his duties.
2. To coordinate and perform computer operations and support activities.
3. To install and configure hardware and software and provide preventive measures and technical support thereon.
4. To operate computer systems, perform backups and keep records thereof.
5. To comply with and implement security measures to computer systems.
6. To commission ICT equipment.
7. To carry out survey/audit of ICT equipment and keep records thereof.
8. To troubleshoot computer hardware and software, as and when required.
9. To perform such other duties directly related to the main duties listed above or related to the delivery of the output and results expected from the Computer Support Officer/Senior Computer Support Officer (on roster) in the roles ascribed to him.

**Note**

1. Computer Support Officer/Senior Computer Support Officers (on roster) will be required to work on a roster (day) basis according to a structured pattern of work whose turns of duty starts either at or after 4.00 a.m or goes up to 8.00 p.m.

2. Computer Support Officer/Senior Computer Support Officers (on roster) will be required to work at the Central Information Systems Division and in the IT Units of Ministries/Departments.

The permanent and pensionable post carries salary in scale Rs 17,565 x 260 – 17,825 x 275 – 18,925 x 300 – 19,525 x 325 – 21,475 x 375 – 22,225 x 400 – 23,425 x 525 – 26,050 x 675 – 27,400 x 825 – 35,650 x 900 – 37,450 x 950 – 42,200 x 1,300 – 43,500 a month.

## **V. MODE OF APPLICATION**

1. Qualified candidates should submit their application on **PSC Form 7** which may be obtained **either** from the Enquiry Counter of the Ministry of Public Service, Administrative and Institutional Reforms, Ground Floor, Emmanuel Anquetil Building, Port Louis **or** from the Enquiry Counter of the Public Service Commission, 7, Louis Pasteur Street, Forest Side **or** from the Chief Commissioner's Office, Port Mathurin, Rodrigues **or** from the offices of the Mauritius High Commissions/Embassies overseas.
2. Candidates already in the service **should** submit their Application Form **in duplicate**, the original to be sent directly to the Secretary, Public Service Commission and the duplicate through their respective Supervising Officer/Responsible Officer.
3. This advertisement together with the Application Form (PSC Form 7) are available on the website of the Public Service Commission at **<https://psc.govmu.org>**
4. Acknowledgement of applications will be made, as far as possible, by **e-mail**. Candidates are, therefore, advised to submit their e-mail address.
5. Candidates are also advised to read carefully the **“NOTES AND INSTRUCTIONS TO CANDIDATES”** before filling in the Application Form. Care should be taken to fill in the Application Form correctly. **Incomplete, inadequate or inaccurate filling of the Application Form may entail elimination of the candidate.**

## **VI. CLOSING DATE**

Application Forms should reach the Secretary, Public Service Commission, 7, Louis Pasteur Street, Forest Side, **not later than 15 00 hours (local time) on Wednesday 17 January 2024.** Application Forms received after the specified closing date and time will **not** be considered.

**Date: 28 December 2023**

Public Service Commission,  
7, Louis Pasteur Street,  
**FOREST SIDE.**