

**MAURITIUS PUBLIC SERVICE**

**PUBLIC ADVERTISEMENT NO. 155 OF 2023**

**Vacancy for Post of ICT Technician/Senior ICT Technician**  
**Ministry of Education, Tertiary Education, Science and Technology**

Applications are invited from qualified candidates who wish to be considered for appointment as ICT Technician/Senior ICT Technician in the Ministry of Education, Tertiary Education, Science and Technology.

**II. AGE LIMIT**

Candidates, unless already in the Service, should not have reached their **45<sup>th</sup>** birthday by the closing date for the submission of applications.

**III. QUALIFICATIONS**

1. Candidates should -

- A.** (i) possess a Cambridge School Certificate with credit in at least five subjects including English Language and Mathematics obtained at not more than two sittings or
- (ii) possess passes not below Grade C in at least five subjects including English Language and Mathematics at not more than two sittings at the General Certificate of Education “Ordinary Level” provided that at one of the sittings, passes have been obtained either (i) in five subjects including English Language with at least Grade C in any two subjects or (ii) in six subjects including English Language with at least Grade C in any one subject;

**Note**

Candidates not possessing a credit in English Language at the Cambridge School Certificate will also be considered provided they possess passes in at least two subjects at “Principal Level” and one subject at “Subsidiary Level” as well as the General Paper obtained on one certificate at the Cambridge Higher School Certificate Examinations.

- B.** possess a Cambridge Higher School Certificate or passes in at least two subjects obtained on one certificate at the General Certificate of Education “Advanced Level”;
- C.** possess a diploma in Information Technology from a recognised institution

OR

equivalent qualifications to **A**, **B** and **C** above acceptable to the Public Service Commission; and

- D.** reckon at least three years' experience in troubleshooting, maintenance and repair of ICT Infrastructure.

Qualification at 1.**A** above should have been obtained prior to qualification at 1.**B** above.

2. Candidates should –
- (i) possess good organising, interpersonal and communication skills; and
  - (ii) have the ability to work under pressure and in a multi-disciplinary team.

**NOTE**

Selected candidates will be appointed in a temporary capacity in the first instance and will be required to undergo on-the-job training in computer hardware and maintenance for a period of at least six months. On satisfactory completion of the on-the-job training and on being favourably reported upon, they will be considered for appointment as ICT Technician/Senior ICT Technician in a substantive capacity.

**Note**

1. Candidates should produce written evidence of experience claimed.
2. **The onus for the submission of written evidence of experience claimed and equivalence of qualification (if applicable) from the relevant authorities (Higher Education Commission or Mauritius Qualifications Authority) rests on the candidates. Applications will not be considered in case of non-submission of written evidence of experience claimed and Equivalence Certificate, as appropriate, by the closing date.**
3. Candidates may be required to take part in a written examination.
4. The Commission reserves the right:
  - (i) to convene **only** the best qualified candidates for interview; and
  - (ii) not to make any appointment following this advertisement.

**IV. DUTIES AND SALARY**

1. To be responsible to the Manager (ICT) for –
  - (i) maintaining, repairing and administering the ICT equipment including all related peripherals;
  - (ii) ensuring the proper maintenance and repairs of ICT equipment;
  - (iii) providing general technical guidance and support to end-users;

- (iv) devising appropriate systems of security in relation to hardware and software;
- (v) advising on the purchase of spare parts for ICT equipment;
- (vi) maintaining and repairing all electrical/electronic teaching aids;
- (vii) liaising with suppliers for repairs and/or maintenance of ICT equipment; and
- (viii) troubleshooting network problems.

2. To perform such other duties directly related to the main duties listed above or related to the delivery of the output and results expected from the ICT Technician/Senior ICT Technician in the roles ascribed to him.

### **Note**

ICT Technician/Senior ICT Technicians will be required to work outside normal working hours, as and when required.

The permanent and pensionable post carries salary in scale Rs 21,850 x 375 – 22,225 x 400 – 23,425 x 525 – 26,050 x 675 – 27,400 x 825 – 35,650 x 900 – 37,450 x 950 – 42,200 x 1,300 – 46,100 x 1,575 – 49,250 x 1,650 – 54,200 a month.

Appointment in a temporary capacity in the grade carries a flat salary of Rs 21,850 a month.

## **V. MODE OF APPLICATION**

1. Qualified candidates should submit their application on **PSC Form 7** which may be obtained **either** from the Enquiry Counter of the Ministry of Public Service, Administrative and Institutional Reforms, Ground Floor, Emmanuel Anquetil Building, Port Louis **or** from the Enquiry Counter of the Public Service Commission, 7, Louis Pasteur Street, Forest-Side **or** from the Chief Commissioner's Office, Port Mathurin, Rodrigues **or** from the offices of the Mauritius High Commissions/Embassies overseas.
2. Candidates already in the service, **should** submit their application **in duplicate**, the original to be sent directly to the Secretary, Public Service Commission and the duplicate through their respective Supervising Officer/Responsible Officer.
3. This advertisement together with the Application Form (PSC Form 7) are available on the website of the Public Service Commission at **<https://psc.govmu.org>**
4. Acknowledgement of applications will be made, as far as possible, by **e-mail**. Candidates are, therefore, advised to submit their e-mail address.

5. Candidates are also advised to read carefully the “**NOTES AND INSTRUCTIONS TO CANDIDATES**” before filling in the Application Form. Care should be taken to fill in the Application Form correctly. **Incomplete, inadequate or inaccurate filling of the Application Form may entail elimination of the candidate.**

**VI. CLOSING DATE**

Application Forms should reach the Secretary, Public Service Commission, 7, Louis Pasteur Street, Forest Side, **not later than 15 00 hours (local time) on Monday 11 December 2023.** Application Forms received after the specified closing date and time will **not** be considered.

**Date: 21 November 2023**

Public Service Commission,  
7, Louis Pasteur Street,  
**FOREST SIDE.**